## Using Universe in LGFA

# Universe



# Benefits of UNIVERSE





EASILY SHARED LINK TO

EASY ACCESS TO CREATE GAMES & EVENTS.

CREATE QR CODE FOR INSTANT SITE ACCESS.

SOCIALS & WEBSITE.(MARKETING)



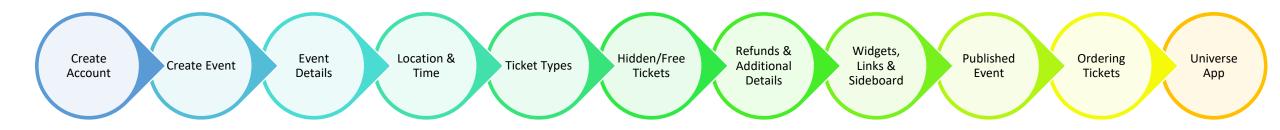
MINOR WORKLOAD IN WITHDRAW & CONTROL YOUR FUNDS & FEES. MANAGING EVENTS.

TRACK AND REVIEW TICKET SALES AND GROWTH.

Universe



### How to use **UNIVERSE**



### Create Account/Log In

🕒 Ġ Google 🛛 M Gmail 🕒 YouTube 💡 Maps 🔤 Login | Foireann 🛛 U Sell Tickets, Create... 🌱 Printer Pin Generator

universe

Find Events Host Events

Log In Sign Up

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### Connecting the world through unforgettable experiences

 C Search events...

 Dublin
 Search
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 Standon Calling - United Kingdom
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 Pype here to search

### Create New Event

U Sell Tickets, Create... Y Printer Pin Generator G Google M Gmail YouTube Maps Com Login | Foireann

GFA LGFA

Create Event

Find Even

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### Connecting the world through unforgettable experiences

✓ Dublin Search Q Search events... Standon Calling United Kingdom 11:58 ENG – 🗣 9°C 🛛 🗠 🖭 🕬 13  $\mathcal{P}$  Type here to search 72 UK 13/11/2023

### **Event Type**



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**UNIVERSE** Q Search for events

Find Events Create Event

Continue >

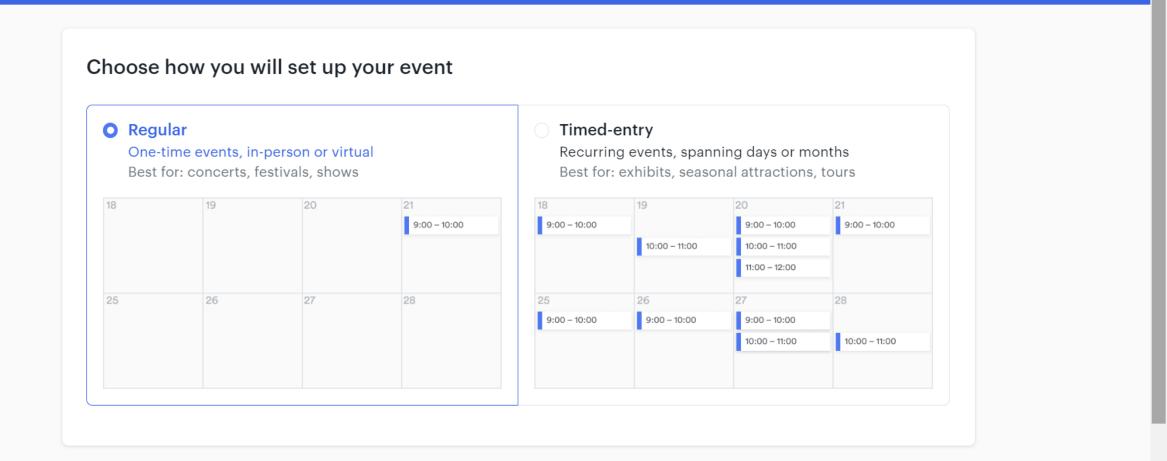
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### **Event Information & Details**

1 BASICS	② TIME AND LOCATION		③ TICKETS		ADDITIONAL DETAILS
Tell the world a	bout your event				
What is your event na	me? *				68/75
2023 TG4 LGFA All	Ireland Senior Championship Fin	al - Dublin v Ke	rry		
Describe your event *					
¶ B I -5-	:≡ ;≡ c⊃ 🛋 🕨				
2023 TG4 LGFA All-I Date : 13th August 2 Location : Croke Par Time : 16.00 Adult : €30.00 U18 : €15.00 OAP/Student : €15.0	k, Dublin	l - Dublin v Kerr	у		4
Select a category for			ect who can see your e		
This will help others find	your event.	Any	one can see and search fo	or public events.	
Sports		$\sim$	Public	Unli	sted

Continue to Time and Location

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### **Event Location & Time**

Choose a time and	place for your e	event				
Start *			End *			
🗇 Dec 25, 2023	4:00 PM	GMT	🛱 Dec 25, 2023	7:00 PM	GMT	
Hide the date and ti	me from showing on t	tickets		+ Add	another time	
This is a virtual even	t					
Address*						
<ul> <li>Jones' Rd, Drumcond</li> </ul>	ra, Dublin 3, Co. Dubl	lin, Ireland				
Venue name						
Croke Park						
Wintwo Sti Ignatius Mater Hospita Building Entra	al Whitty nce R101		(RB03)	Okayu RISI		
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### Creating Ticket Types

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				Create your ticket types						
				*Please be sure to add taxes on top of ticket prices after this event has been created.						
				Ticket name	Quantity	Price	Action	IS		
				Adult	Unlimited	30.00	භ	Ъ	Û	
						Buyer pays €32.07(í)	_			
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						Buyer pays €16.04 (j)	-	_		
				OAP/Student	Unlimited	15.00	ණ	Ð	Û	
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Cookie Preferen	ices			+ Paid ticket	+ Free ticket	) ( + c	Oonation			

### Hidden Tickets

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Event information	~									
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Time and Location										
Tickets		Description								
Additional Details										le
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Payments & Fees	>	🛱 Date	🛱 Date Time GMT			🛱 Date		Time	GMT	
📮 Embeddable Widgets		Ticket status								
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Discount Codes		Release tickets					Tickets per orde	er		
Promote	>	Immediately after	purchase			~	Min		Max	
P Integrations		Max ticket redempt	Max ticket redemptions				Promotion label	<b>i</b>		0/15
Access Keys		-	How many times a ticket can be validly scanned at the door.				Choose or create a label to promote your ticket			
Checkout Settings		1							,	

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### **Refunds & Additional Details**

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#### Set your currency and refund preferences

Buyer pays in

EUR

Receive funds in

Payment processor

By default, payment processing is powered by Universe Payments. Event funds are added to your Universe account balance and can be withdrawn 48 hours after the end of the event. For rolling payouts, we support Stripe Connect. You have the option to switch to Stripe in Event Manager before tickets are sold. Learn more.

universe	stripe
Payments	

Set a refund policy

Refunds available 1 day before the event

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If your refund policy is changed after tickets have been sold, the new policy will apply to future orders only. Learn more.

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Your contact information is kept private and shown only to attendees where tickets@lgfa.ie Additional order message This message will appear on the ticket confirmation email and on the ticket email exactly exac		
Additional order message This message will appear on the ticket confirmation email and on the tic	ret itself.	
This message will appear on the ticket confirmation email and on the tic	ket itself.	
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Social media photo Event page cover ph		
(min 100x100px, max 2MB) (min 1110x444px, max 5	MB, avoid including any text on the photo)	
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Change Photo	Change	hoto
Additional photos		
Upload additional photos to help attendees imagine coming to your eve	it like promotional photos, venue photos, etc.	
Add Ph	ioto	

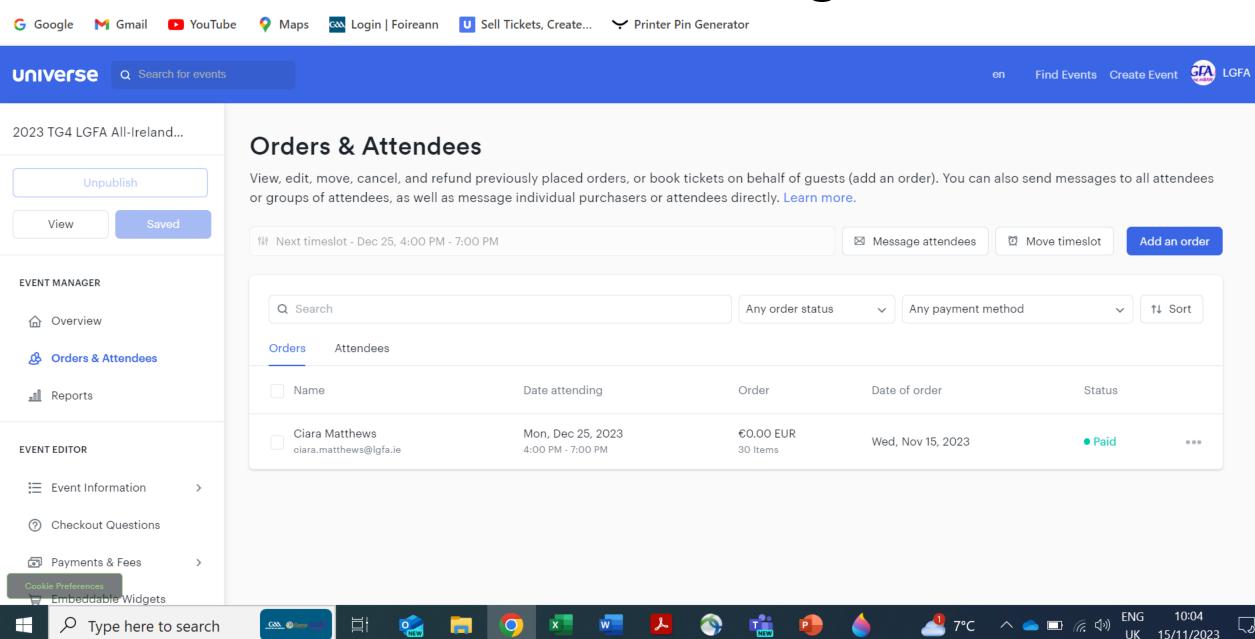
Universe Widgets, Links & Sideboard 2023 TG4 LGFA All-Ireland... > Preview Publish My Event 2023 TG4 LGFA All-Ireland... > **Embeddable Widgets** Schedule Use our widgets to maximize your event's success by allowing your guests to book tickets directly from your website. Just copy the code provided, add it to your website and start selling tickets instantly! Preview EVENT MANAGER 合 Overview Widget Options **Publish My Event** B Orders & Attendees Schedule Copy and Paste this code into your website. Reports - -Button <script src="https://www.universe.com/embed2.js" data-state=""><</pre> Copy Button Use our button widget to direct EVENT EDITOR EVENT MANAGER attendees straight to book their tickets from your website Event Information 合 Overview \_ 0 Checkout Questions Tickets ക Orders & Attendees Text Link Payments & Fees > Ш Reports  $\langle \rangle$ 🛱 Embeddable Widgets Get Tickets **Button Text** Discount Codes  $\otimes$ 

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- Integrations
- Access Keys
- Checkout Settings
- Advanced Settings

### **Order Details & Adding Orders**



### **Creating Orders**

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U Sell Tickets, Create... Y Printer Pin Generator YouTube Maps 🕰 Login | Foireann G Google M Gmail Add an Order Select rates and add tickets to your order to watch the cost break down instantly. Any charges to the guest's card will be made out in EUR. View Order information Your order EVENT MANAGER Dec 25, 4:00 PM - 7:00 PM Type of order 5 x General Complimentary Free Complimentary Paid 💩 Orders & Attendees Subtotal Free Add attendees to Reports 11 Next timeslot - Dec 25, 4:00 PM - 7:00 PM Total Free EVENT EDITOR Select tickets Event Information > Adult 0 ~ Checkout Questions  $\bigcirc$ €30.00 EUR Sold: 0 / Unlimited Payments & Fees > U18 0 ~ 🖵 Embeddable Widgets €15.00 EUR Sold: 0 / Unlimited ② Discount Codes OAP/Student 0 ~ > €15.00 EUR Sold: 0 / Unlimited Integrations Dublin Complimentary 0 ~ Access Keys €0.00 EUR Sold: 10 / Unlimited 🖰 Checkout Settings Kerry Complimentary 23ki Advanced Settings 0 ~ €0.00 EUR NEW 🚣 7°C 🛛 📥 🗔 候 🕼 ∐i ρ Type here to search \_\_\_\_\_\_\_ @ ::..... ONEW  $\bigcirc$ 

### **Ticket Order Information**

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🚱 Advanced Settings	Kerry Complimentary €0.00 EUR Sold: 10 / Unlimited	0 🗸	
🗗 Duplicate Event	General Complimentary €0.00 EUR	5 🗸	
n Delete Event	Sold: 15 / Unlimited	Total tickets sold:35/Unlimited	
	Payment information		
	Reports note (optional)	0/140	
	COMP		
	Buyer information		First Last Email
	First name * Last	t name *	FirstLastEmailFirstLastEmail
	First name	ast name	First Last Email
	Email *		Bulk import from CSV doc Follow the above layout. Limit of 200 attendees.
	Email		Learn more about bulk upload
			Import from CSV
Cookie Preferences	Attendee information		
Type here to search		👝 👩 💶 🐖	

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### Attendee Details (Complimentary Tickets)

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First Name *	Last Name *	Email *	
First Name	Last Name	Email	
2. General Complimentary			
First Name *	Last Name *	Email *	
First Name	Last Name	Email	
3. General Complimentary			
First Name *	Last Name *	Email *	
First Name	Last Name	Email	
4. General Complimentary			
First Name *	Last Name *	Email *	
First Name	Last Name	Email	
5. General Complimentary			
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First Name	Last Name	Email	

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### **Cancel & Refund Tickets**

Google M Gmail						م	n Find Events	Create Event	
						L. L			
3 TG4 LGFA All-Ireland	Orders & Attende	es							
Unpublish		nd previously placed orders, or book message individual purchasers or att			n also send messages t	o all attendees			
View Saved			endees directly. Learn inc						
	11 Next timeslot - Dec 25, 4:00 PM - 7	:00 PM		⊠ Message attendees	옙 Move timeslot	Add an order			
NT MANAGER					and a second				
Overview	Q Search		Any order status	✓ Any payment m	nethod 🗸	†↓ Sort			
Orders & Attendees	Orders Attendees								
Reports	Name	Date attending	Order	Date of order	Status				
NT EDITOR	Ciara Matthews ciara.matthews@lgfa.ie	Mon, Dec 25, 2023 4:00 PM - 7:00 PM	€0.00 EUR 30 Items	Wed, Nov 15, 2023	• Paid				
Event Information >						Contact buyer			
Checkout Questions						Resend tickets View order			
Payments & Fees >						Move order			
Embeddable Widgets						Edit buyer			
Discount Codes						Upgrade order			
Promote >						Refund and cancel			
kie Preferences Integrations									

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### Creating a QR Code

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<ul> <li>Jones' Rd, Drumcondra, Dublin 3, Co. Dublin, Ireland</li> </ul>	Reload	Ctrl+R
	Save as	Ctrl+S
Description Date and time Location About the host	Print	Ctrl+P
	Cast	
	Search images with Goog	le
Description	Send to your devices	
2023 TG4 LGFA All-Ireland Senior Championship Final - Dublin v Kerry		
Date : 25th December 2023	Create QR Code for this p	bage
Location : Croke Park, Dublin	Translate to English	
Time : 16.00		
Adult : €30.00	View page source	Ctrl+U
U18 : €15.00		
OAP/Student : €15.00		

#### Date and time

Mon, Dec 25 4:00-7:00 PM

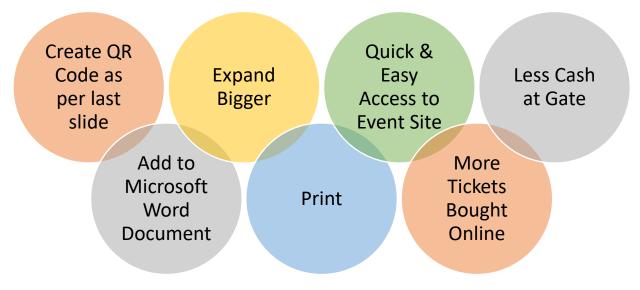
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Location



### Using the QR Code

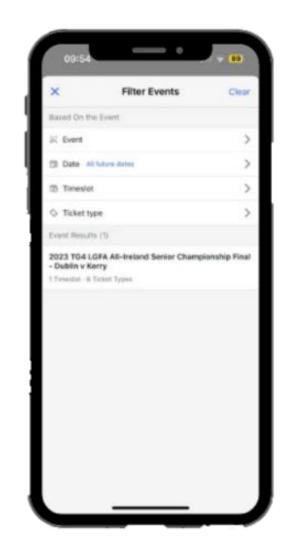




### Universe Box Office App



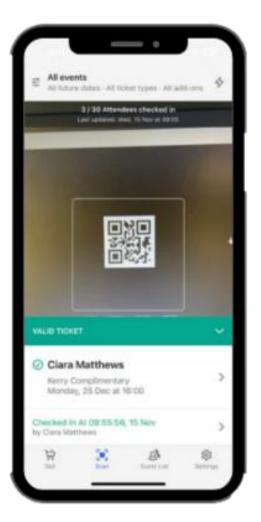
Download app from App Store (Apple & Android). Log in or "Join Team". Immediate access to events related to team. Dashboard across bottom relative to each event. Follow Gate Personnel Protocol [0] 2 කි Sell Guest List Scan Settings



### **Scanning Attendees Into Events**







	II events I future dates - All ticket types -	All add-ons
Q. 5	datch name or enail	
	Matthews, Ciara Dublin Complimentary	26 DEC >
	Matthews, Ciara General Complimentary	25 DEC >
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<b>v</b>	Matthews, Ciara Dublin Complimentary	35 DEC >
	Matthews, Clara General Complimentary	35 DEC >
	Matthews, Ciara Kerry Complimentary	16 DEC >
~	Matthews, Ciara Kerry Complimentary	25 DEC >
	Matthews, Ciara Kery Complimentary	*0.00C >
1	Matthews, Clara	25 DEC Settings

### Fees involved in Universe



Universe service charge, included in price is 6.9% per transaction sales (We have checked here with Universe support and they have told us the following - 6.9% is correct for all GAA clients – its 4.9% Uni fees plus 2% Banking)



Taxes on Universe service charge, included in price is 1.5%, this is only on UK (and outside the 26 Counties sales).



There is no charge to transfer the money across from Universe payout to your bank account.

### How to get the best out of Universe



BE OPEN TO LEARNING & IMPROVING. **REVIEW REPORTS.** 

ADAPT GOING FORWARD.

### Helpful Links

- <u>https://business.ticketmaster.ie/getting-started-on-universe/</u>
- <u>https://support.universe.com/hc/en-us/categories/360000143111-</u> <u>Hosting-an-Event</u>
- <u>https://ladiesgaelic.ie/wp-content/uploads/2023/02/Universe-guide-to-creating-an-event.pdf</u>